

The St. Cloud Metro Bus Rider Advisory Committee (RAC) held an in-person meeting at the Mobility Training Center and streamed simultaneously on Microsoft Teams on Tuesday January 20th, 2026, at 10:00 AM. The meeting was held to discuss ridership, discuss the status of the Metro Bus Forward project, present results from the Jolley Trolley Food Drive, present website updates, as well as various other questions.

The following individuals attended: Michael Kedrowski, David Williamsen, Kelly Carlson, Vicki Johnson, & Bruce Benner.

Welcome. Michael thanked everyone for coming and reviewed the purpose of the RAC.

Old Business:

- 1) RAC Emails – none
- 2) Review of December Minutes: The meeting was held to discuss ridership, discuss the status of the Metro Bus Forward project, discuss the Jolley Trolley Food Drive, as well as various other questions.

New Business:

1. Ridership Update – December was a month when all routes varied in performance.
  - a. Overall ridership was up, with 50,500 trips provided on fixed routes.
    - i. Route 6 saw the largest increase with over 500 more rides provided over last month.
    - ii. Next was route 21 with a 13% increase, or 350 more trips provided.
    - iii. Routes 1, 2 and 3 saw slight decreases.
  - b. Dial a ride provided 13,216 rides
    1. Numbers are up over 1,000 from last year.
  - c. In the North Star Link's last month of service, it provided 1,032 rides.
2. Metro Bus Forward Updates
  - a. Schedules are being pieced together.
  - b. Stops are being finalized and mapped out for future placement.
  - c. Routes are being named/numbered.
  - d. Visit [ridemetrobus.com/forward](http://ridemetrobus.com/forward) to see more or click the following link if viewing online:  
[Metro Bus Forward | Metro Bus](#)
3. Jolly Trolley Final Results
  - a. Collection totals this year were \$3,038 and 9,211 pounds of non-perishables.
  - b. Over the last 15 years, the Jolly Trolley has distributed well over forty-three tons of non-perishables and just shy of \$40,000.
4. Metro Bus Website Updates
  - a. Landing page – reconfigured and links to trip planning, route maps, and fare information.
  - b. Trip planning and schedules – online trip planner is no longer available.
    - i. Use Metro Bus Smart Ride Mobile Application or Google Transit to receive detailed directions/route plans from “Point A to Point B.”
  - c. Blog Posts and News Updates
    - i. A “new” way to receive news and information about happenings and news pieces regarding Metro Bus announcements and events.

- d. Tell Us What You Think!
  - i. During the month of January, we will gather responses and consider any concerns or ideas that are raised.
  - ii. In February we will make appropriate changes.
  - iii. Please continue to use the website as you have in the past and, if you would like to let us know what you think of the changes, fill out the form online by ***January 31, 2026***.
    - 1. Link to form: [New Web Pages - Tell Us What You Think! | Metro Bus](#)
- 5. Open Discussion
  - a. None

The next meeting will be on February 17th, 2026, at 10 AM.

The meeting adjourned at 10:36.