

The St. Cloud Metro Bus Rider Advisory Committee (RAC) held an in-person meeting at the Mobility Training Center and streamed simultaneously on Microsoft Teams on Tuesday November 18th, 2025, at 10:00 AM. The meeting was held to discuss ridership, discuss the status of the Metro Bus Forward project, as well as various other questions.

The following individuals attended: Michael Kedrowski, David Williamsen, Kelly Carlson, Chinyen Oleson & Jan Scott.

Welcome. Michael thanked everyone for coming and reviewed the purpose of the RAC.

Old Business:

- 1) RAC Emails – None
- 2) Review of October Minutes - The meeting was held to discuss ridership, discuss the 2025 Holiday Schedule, go over the Dial-a-Ride procedure, hear the Planning Department update as well as various other questions

New Business:

1. Ridership Update –
 - a. Most routes saw increases.
 - i. Route 2 and 21 both had increases of close to 10%, however route 2 increased by over 500 passengers vs route 21 at just 237.
 - ii. Route 31 saw a decrease of 6.7% or 138 rides.
 - b. Dial a ride recorded 14,036 trips. A slight decrease over last year which was 14,400.
 - c. NSL saw its highest month yet again with 1,419 trips!
 - d. Michael went through the breakdown of ridership for all routes/services via the ridership forms that are a part of monthly board packets.
2. Metro Bus Forward Updates
 - a. Schedules are being pieced together
 - b. Stops are being finalized
 - c. Routes are being named/numbered
 - d. The group discussed rider experiences and what works/does not work regarding bus stops and reading schedules.
3. Open Discussion
 - a. Michael informed the group that the Jolley Trolley will be December 15th-18th.
 - b. Holiday Schedule – All operators need to be off the streets and clocked out by 5 PM this year.
 - i. Metro Bus Dial-a-Ride and Fixed Route services will be closed on Thanksgiving Day, Christmas Day, and New Year's Day.
 - ii. Fixed Route and Dial-a-Ride service will also end early on Christmas Eve. No Dial-a-Ride service will be scheduled after 4:30 PM and all Fixed Route and Dial-a-Ride buses will be off the road by 5 PM.
 - c. Metro Bus will operate regular service on Black Friday and New Year's Eve.
 - i. For more details visit: ridemetrobus.com

The next meeting will be on December 16th, 2025, at 10 AM.

The meeting adjourned at 10:35