

The St. Cloud Metro Bus Rider Advisory Committee (RAC) held an in-person meeting at the Mobility Training Center and streamed simultaneously on Microsoft Teams on Tuesday May 20th, 2025, at 10:00 AM. The meeting was held to discuss ridership, go over updates with Metro Bus Forward, go over updates to the Metro Bus Website as well as other various questions.

The following individuals attended: Michael Kedrowski, Vicki Johnson, David Williamsen, Paul Thomas Bruce Benner, Kelly Carlson.

Welcome. Michael thanked everyone for coming and reviewed the purpose of the RAC.

Old Business:

- 1) RAC Emails – None
- 2) April's Meeting was cancelled.
- 3) Review of March Minutes - The meeting was held to discuss ridership, go over the process of ways to provide feedback and recommendations to Metro Bus, and various other questions during open discussion.

New Business:

1) Ridership Update

- a. Michael went through ridership documents for Fixed Route, Dial-a-Ride, and the Northstar Link for March and April.
 - i. Fixed Route
 1. Ridership was up an average of about 15% system wide, or 7500 more rides than February.
 - a. The largest increases in ridership were on routes 1 and 2 (about 1000 each).
 - b. Percentage wise, the largest increases were seen on route 22 at 30% and several other routes saw increases of 20%.
 - c. Route 11 saw a minimal decrease of 1.5% or 35 passengers.
 - ii. Northstar Link
 1. The link saw an increase of 20% or 200 passengers.
 - iii. Dial-a-Ride
 1. Ridership increased about 12% in March totaling just over 1,000 more rides.
- b. April – Increase of 1 weekday, decrease of 1 Saturday and 1 Sunday.
 - i. Fixed Route
 1. Ridership had a mix of routes that increased and decreased in ridership.
 - a. Overall ridership was up 3 % or about 1,000 more passenger trips.
 - b. Route 22 saw a 22% decrease and the next highest was route 32 at 13% or 65 passengers.
 - ii. The Northstar Link:
 1. The Northstar Link saw a slight decrease of about 3 %, or 26 passengers less than in March
 - iii. Dial-a-Ride
 1. Dial-a-Ride saw a decrease of about 10% from the month prior.
 2. There was an increase of about 3% on weekdays.
 3. Saturday was down 12% and Sunday 22%.

- 2) Roadeo Results – The event was postponed, information to come at a later date.

- 3) Metro Bus Forward Update – Michael provided an overview of some updates currently underway with Metro Bus Forward. No information is public at this point in time. There will be updates to inform the public about implementation details and dates once ready.
- 4) Website Updates – Michael walked members through the Metro Bus website to ensure knowledge on it.
 - a. The website is one of the most accessible ways to find information about Metro Bus.
 - b. Important placeholders on the website to be aware of are:
 - i. U Go Free Program
 - ii. Metro Bus Employment
 - iii. Metro Bus Forward
 - iv. Plan Your Trip
 - v. Fares
 - vi. Services
 - vii. How to Ride
 - viii. About
 1. Overview
 2. Civil Rights
 3. News and Events
 4. Transit Plans
 5. Board of Commissioners
 6. Rider Advisory Committee
 - ix. Contact
- 5) Open Discussion - None
 - a. The next meeting will be on June 17th, 2025, at 10 AM.

The meeting adjourned at 10:51