

The St. Cloud Metro Bus Rider Advisory Committee (RAC) held an in-person meeting at the Mobility Training Center and streamed simultaneously on Microsoft Teams on Tuesday September 17th, 2024, at 10:00 AM. The meeting was held to discuss ridership, the latest updates about Metro Bus Forward Project, as well as various other questions.

The following individuals attended: Michael Kedrowski, Bruce Benner, David Williamsen, Vicki Johnson, Kelly Carlson & Jan Scott. **Absent:** Kiesha Anderson-King, Paul Thomas and Jenny Svihel.

Welcome. Michael thanked everyone for coming and reviewed the purpose of the RAC.

Old Business:

- 1) RAC Emails - None
- 2) Review of August Minutes - The meeting was held to discuss ridership, hear a presentation about the APO's Looking Ahead 2050 Long Range Plan, hear the latest updates about The Metro Bus Forward Project, as well as various other questions.

New Business:

- 1) Ridership Update – Ridership was up across all modes, and an increase of 10% overall.
 - a. Route 11 saw the largest increase with 25%, or 400 rides.
 - i. Routes 11 and 22 both had increases above 20%.
 - b. Dial-a-Ride recorded 12,753 rides.
 - c. The Northstar Link remains very steady with 1,271 rides provided.
 - i. That was just 4 rides short of the highest total this year of 1,275.
- 2)
 - Long Range Plan Updates
 - a. Tabling at various community events is still underway to get feedback on the service recommendations.
 - b. Mobility Training Specialists were also at the Transit Center and many events in the area.
 - c. The surveys will remain open for a while longer, at least until the end of September.
 - d. The group went over each routes service suggestions and discussed how the changes looked and may work.
 - i. It was requested that some paper copies of the map and survey be distributed by RAC members so they could give to others to fill out and return to the Transit Center, or Michael. They will be sent out in the nest week to RAC members.
 1. The survey and route suggestions are located online at <https://ridemetrobust.com/forward/>
- 3) Open Discussion
 - a. There may not be a meeting in October due to the Minnesota Public Transportation Association's annual conference.
 - i. If there is no meeting Michael will reach out to all members, if no message is received the meeting will go on as planned October 15th.

The meeting adjourned at 10:55