

The St. Cloud Metro Bus Rider Advisory Committee (RAC) held an in-person meeting at the Mobility Training Center and streamed simultaneously on WebEx on Tuesday October 18th, 2022, at 10:04 AM. The meeting was held to speak about a ridership update, discuss metro Bus's upcoming Long Range Plan Update in more detail, and various other questions.

The following individuals attended: Michael Kedrowski, Ryan Daniel, Kellen Rasmussen, David Williamsen, Kelly Carlson, Bruce Benner, and Vicki Johnson. Absent: Jenny Svihel, Jan Scott, Paul Thomas, and Keshia Anderson-King.

Welcome. Michael thanked everyone for coming and reviewed the purpose of the RAC.

Public Open Forum.

- 1) There were no comments from the public at this meeting.

Old Business:

- 1) RAC Emails - None
- 2) Review of September Minutes
- 3) Shelter Map Update – More shelters have had maps/schedules installed. Michael asked for feedback on how they are looking and if there were any questions or concerns.

New Business:

- 1) Ridership Update- Ridership was down over the previous month of August. A large contributor is the difference in weekdays each month. Weekdays tend to contribute a significant amount of additional ridership as compared to Saturdays and Sundays.
 - a. Routes 5 and 8 had an increase of 2% in ridership.
 - b. Routes 33, 21 and 22 saw the largest decreases over last month. This is most likely attributed to servicing the Benton County Fairgrounds which was the first week in August.
 - c. ConneX recorded 1,169 rides.
 - d. The Northstar Link recorded 1,048 rides and was up 40 rides over last year.
 - e. Dial-a-Ride recorded over 10,300 rides.
- 2) Metro Bus Long Range Plan (LRTP)
 - a. After last month's (September) Board Meeting it was announced that Nelson & Nygard will be working on Metro Bus's Long Rang Plan in partnership with SRF Consulting Group.
 - b. Michael introduced more aspects of the LRTP to the group and discussed how the new plan may encompass several similar aspects along with significant changes.
 - i. The table of contents and executive summary were presented to background on the previous plan.
 - c. Michael will highlight aspects of the plan in future meetings and will ask for feedback and parts they would like to discuss further.
 - d. Copies of the previous plan are available online at <https://ridemetrobus.com/transit-plans/> or by request to Michael.

3) Open Discussion:

- a. Michael reminded everyone about the change in season resulting in potentially hazardous conditions at bus stops. If you see something, report it to customer service or when you arrive at the transit center ASAP, so Metro Bus can be aware and work to resolve the issue.
- 4) Adjournment: The meeting was adjourned at 10:40 AM.