

The St. Cloud Metro Bus Rider Advisory Committee (RAC) held a virtual meeting via WebEx on Tuesday January 18th, 2022 at 10:00 am to speak about a ridership update, updates about the Covid-19 Policies and Procedures, and various other questions.

The following individuals attended: Ryan Daniel, Michael Kedrowski, Kellen Rasmussen, Kelly Carlson, Jenny Svihel, Jan Scott and Vicki Johnson. Absent: Keshia Anderson-King, Paul Thomas and David Williamsen & Bruce Benner.

Welcome. Mike thanked everyone for coming and reviewed the purpose of the RAC.

Public Open Forum.

- 1) Open Discussion. There were no members of the public present.

Old Business: None

New Business:

- 1) Ridership Update

- a. Over all, ridership was down across most routes.
 - i. The largest decrease was route 8, at 20%
 - ii. Next, was route 11 at 10%.
 - iii. Route 10 had an increase of 2%, as well as route 33.
- b. Connex had a decrease in ridership of 10%.
- c. Northstar Link had its first decrease in months, and dipped down to 832 rides.
- d. Dial a ride remains stable, with around 9,500 rides, a slight increase over last month.

- 2) Metro Bus and COVID Measures

- a. Meetings have been reverted back to virtual until further notice.
- b. Mask mandate is still in effect
 - i. Masks are available at all Metro Bus locations as well as on board buses

- 3) Open Discussion:

- a. Resumption of regular service was brought up, Mike stated that service continues to be reduced until at least spring 2022, and it continually being evaluated.
 - i. An announcement will be made at least 2 months in advance.
- b. Connex services and pilot extension through end of year
 - i. Since the inception of ConneX, COVID-19 has hampered the ability to get an accurate assessment of the ridership. An evaluation is underway.
- c. The size of signs at the Transit Center was brought up, as they can be hard to read for some.

- 4) Adjournment. The meeting adjourned at 10:29 am.