

DIAL-A-RIDE



Dial-a-Ride is an Operator-assisted, shared-ride, paratransit service for individuals who are unable to use Fixed Routes.

**Certification is required
before using this service**

HOW TO USE DIAL-A-RIDE

- 1 Apply for eligibility**
Call **320.252.1010** or visit ridemetrobus.com/home/dial-a-ride for your application. Accessible formats of the application are available upon request.
- 2 Receive certification approval**
Eligibility determinations are based on the individual's ability to use Fixed Route bus service.
- 3 Schedule your ride**
Call **320.252.1010** between one and seven days in advance of your trip.

METRO BUS
the people picker-uppers.

 **320.252.1010**

 ridemetrobus.com/home/dial-a-ride

SERVICE DETAILS

Dial-a-Ride service is available within $\frac{3}{4}$ of a mile of all Fixed Routes bus stops and operates seven days a week with comparable hours to Fixed Route.

For a map of the service area and service hours, visit ridemetrobus.com/home/dial-a-ride.

There is no service on New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day. Service ends early on Christmas Eve.



PAYING YOUR FARE

Cash | Smart Ride Card | Smart Ride App

Passes are available for purchase online, at the Metro Bus Transit Center or Metro Bus ticket outlets.

Personal care attendants (PCAs) ride free.

For current fare prices,

visit ridemetrobus.com/fares or call **320.252.1010**.

LEARN HOW TO RIDE THE FIXED ROUTE BUS

Free specialized training for anyone, including seniors, people with disabilities & those with limited English skills.

Metro Bus Mobility Training Center
320.529.4497

Metro Bus operates public transit bus service in St. Cloud, Sartell, Sauk Rapids & Waite Park.